

CR-10 Series 3D Printer

Quick Start Guide

- ◆ This guide is for the CR-10 Series of 3D printers. It is also applicable for the CR-10S/CR-10 S4/CR-10 S5.
- ◆ Because of software/hardware upgrades and model differences, new revisions may not be listed in this guide.
- ◆ Detailed instructions for use are available on the SD card.



Notes

1. Do not use the Printer in any way other than described herein to avoid personal injury or property damage.
2. Do not place the Printer near flammables, explosives or heat sources. It is best to place it in a well-ventilated, low-dust environment.
3. Do not expose the Printer to violent vibration or any unstable environment. This will cause poor print quality.
4. The filaments recommended by the manufacturer are preferred as to avoid clogging in the hot end and/or Printer damage.
5. Do not use any other power cable than the one supplied. Use a grounded three-prong power outlet.
6. Do not touch the nozzle or hot bed during printing. Keep hands away from machine while in use to avoid burns or personal injury.
7. Do not wear gloves or loose clothing when operating the Printer. These loose articles can become caught in moving parts and cause personal injury or Printer damage.
8. Clean off filament from the nozzle tip with the provided pliers before the nozzle cools. Do not touch the nozzle directly. This can cause personal injury.
9. Clean the Printer frequently. With the machine powered off, clean the printer body with a dry cloth to remove dust, adhered printing materials and foreign objects on guide rails. Use glass cleaner or isopropyl Alcohol to clean the print surface before every print for consistent results.
10. Children under 10 years of age should not use the Printer without supervision.

Contents

1. Introduction	1	6. Bed Leveling	7
2. Package Contents	2	7. Software Installation	8
3. Assembly	3	8. Preparing to Print.....	9
4. LCD Menu	5	9. Trouble-shooting	10
5. Filament Loading	6	10. After-Sales Services	11

Preface

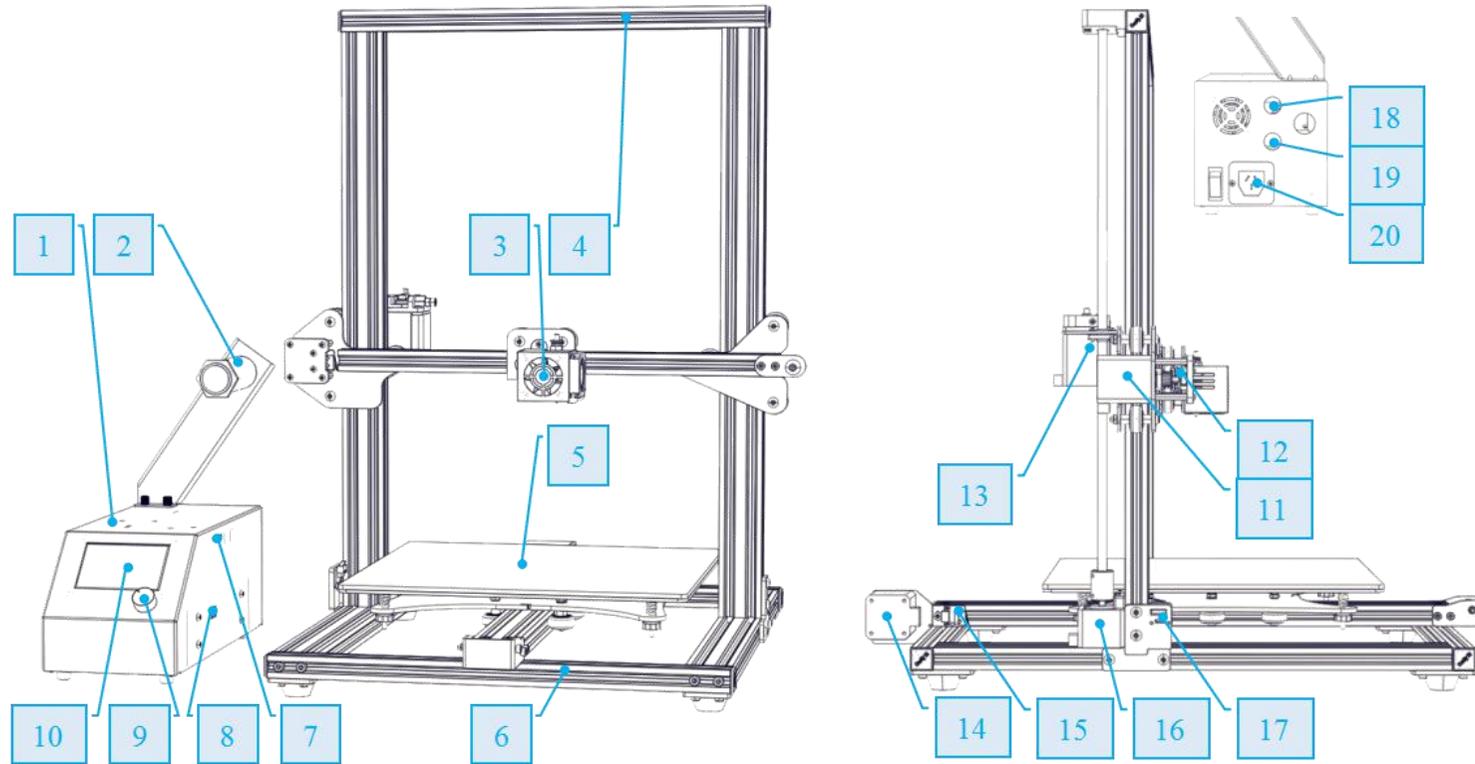
Dear consumers,

Thank you for choosing our products. For the best experience, please read the instructions before operating the Printer. Our 3D team is always ready to provide you with assistance. Please contact us via the phone number or e-mail address provided at the end when you encounter any problem with the Printer.

For a better experience in using our product, you may learn how to use the Printer in the following ways:

1. View the accompanied instructions and videos on the SD card.
2. Visit our official website at www.creality3d.cn. You will find relevant software/hardware information, contact details and operation and maintenance instructions on the website.

1. Introduction



- | | | | |
|--------------------|-------------------------|--------------------------|--------------------------------|
| 1. Control Box | 6. Base Frame | 11. X Stepper | 16. Z Stepper |
| 2. Spool Holder | 7. SD Slot and USB Port | 12. X Limit Switch | 17. Z Limit Switch |
| 3. Nozzle Assembly | 8. Voltage Selection | 13. Extruder (E) Stepper | 18. Nozzle Assembly Connection |
| 4. Gantry Frame | 9. Control Knob | 14. Y Stepper | 19. Hot Bed Connection |
| 5. Print Surface | 10. Display | 15. Y Limit Switch | 20. Power Cable Connection |

2. Package Contents



Base Frame



Gantry Frame



Control Box



Tool Kit



Tool List

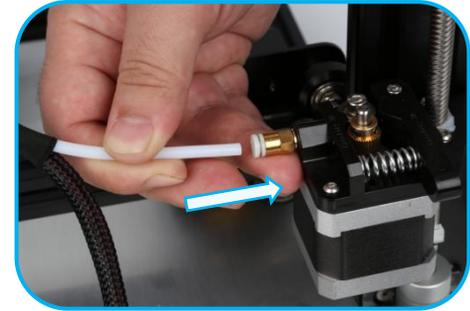
No.	Image	Name	Qty	No.	Image	Name	Qty	No.	Image	Name	Qty
1		Spool Holder w/ Nuts	1	7		M5X25 Bolt and Lock Washer	4 sets	13		Scraper	1
2		Spool Holder Bracket	1	8		Power Cable	1	14		Diagonal Pliers	1
3		Sample Filament (200g)	1	9		USB Cable	1	15		Hex keys, Wrench and Screwdriver	1 set
4		Thumb Screws	3	10		SD Card and Card Reader	1	16		Cable Ties	1 bundle
5		T-Bracket (Right)	1	11		PTFE Tubing (spare part)	1	17		Spare Parts	1
6		T-Bracket and Z Limit Switch (Left)	1	12		Nozzle Cleaner	1	18		Decorative Trim	1

3. Assembly

Install the Gantry Frame

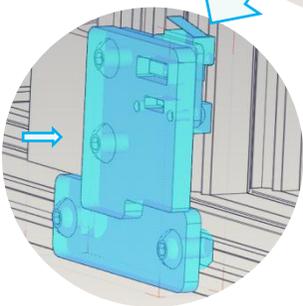
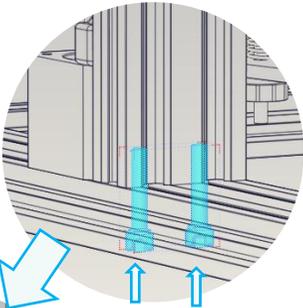


Attach the Z Couplers

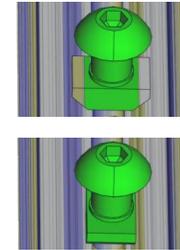
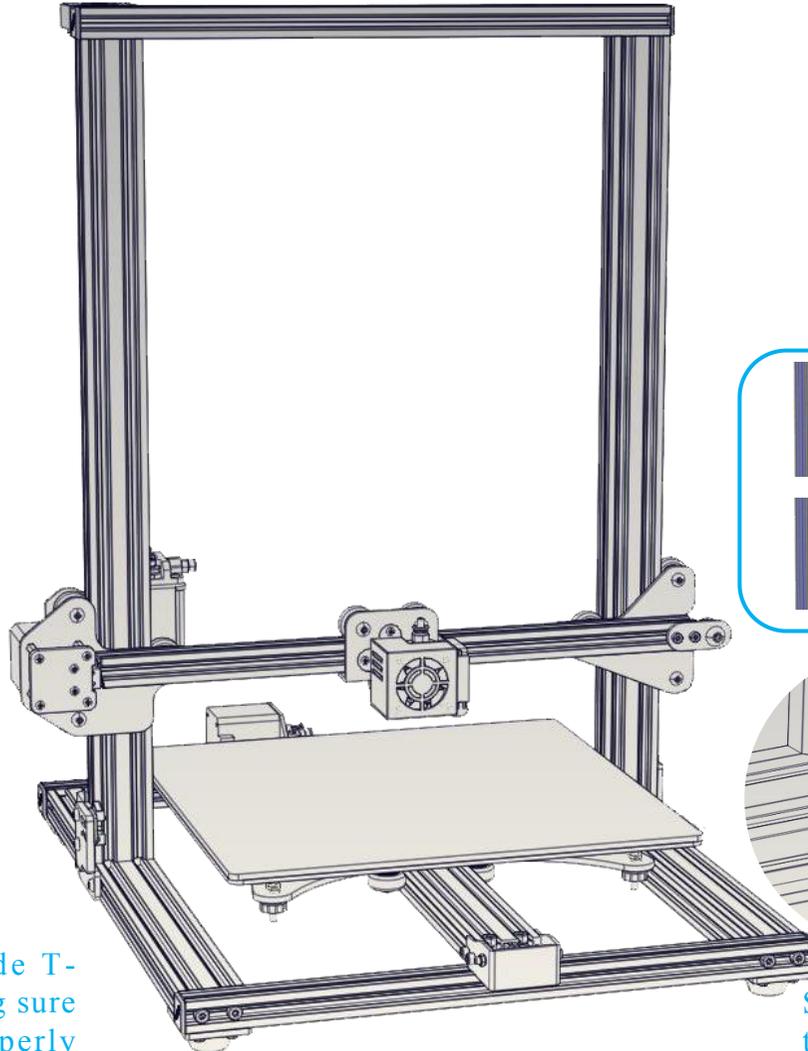


Insert the Teflon pipe into the quick connector

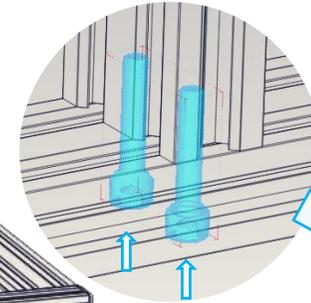
Screw in and fasten two M5X25 Bolts



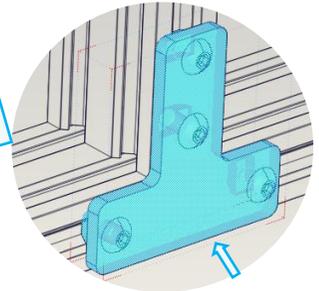
Install left side T-Bracket, making sure T-Nuts are properly installed.



Note: Make sure that the nut for profile has been turned by 90° before fastening the T-shaped fixing block.

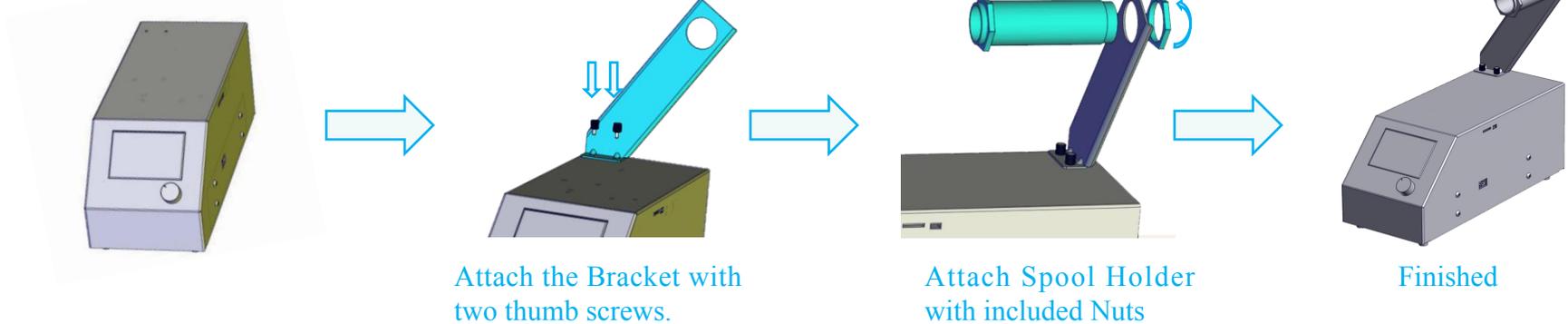


Screw in and fasten two M5X25 Bolts



Install right side T-Bracket

◆ Install the Spool Holder and Bracket



◆ Install the Decorative Trim



Install the Decorative Trim into the grooves, starting from one end.



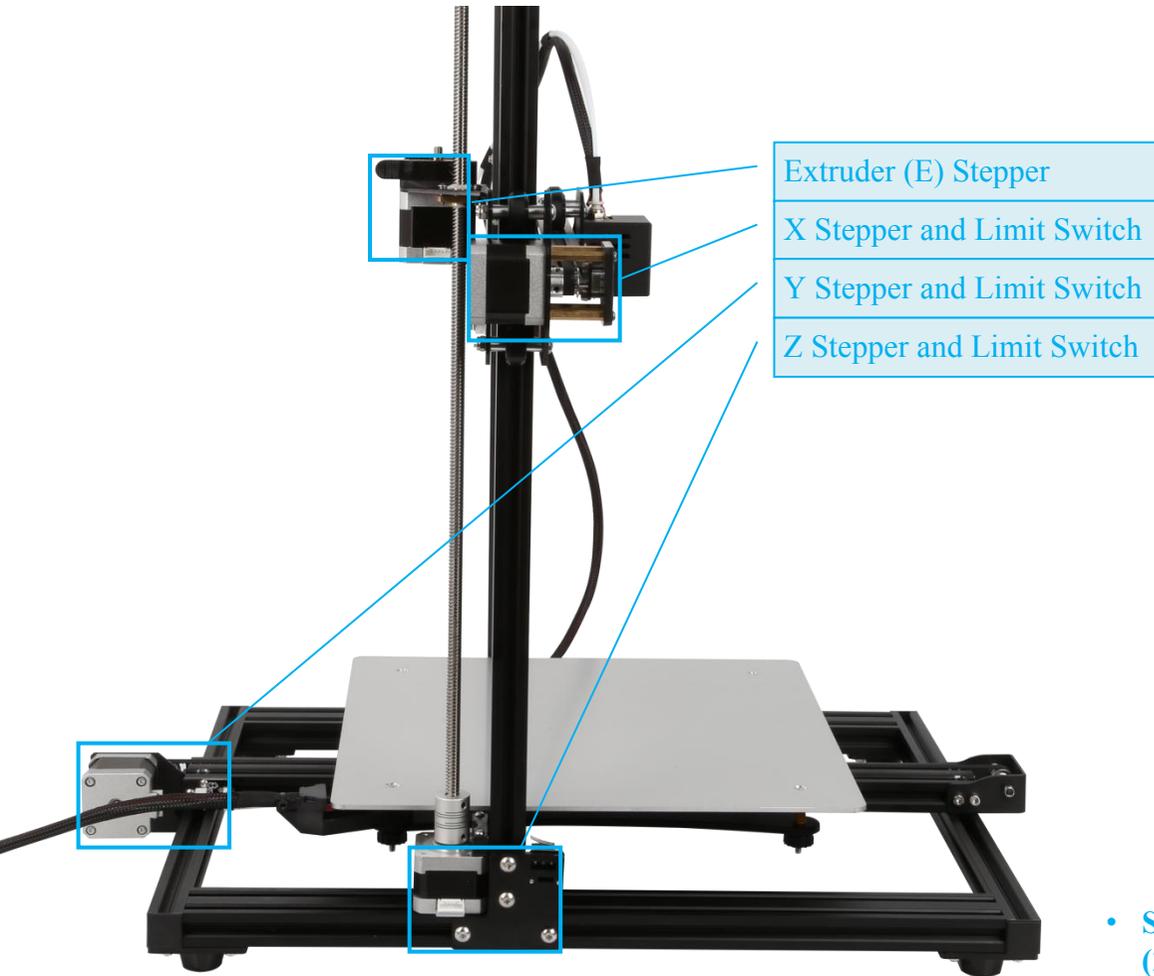
Cut off the excess material with the diagonal pliers



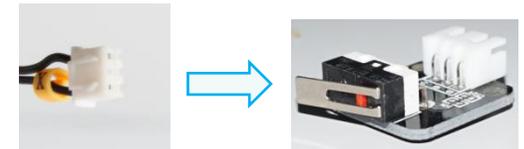
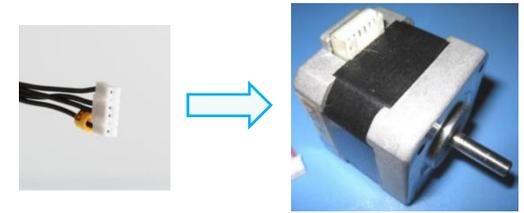
Attach the Decorative Trim to all parts needing to be decorated.

* The Decorative Trim is available in various colors. The pictures above are for reference only.

◆ Wiring



Your 3D printer is now assembled!



- **Select the correct input voltage to match your local mains (220V or 110V)**
- **Damage can occur if voltage is set incorrectly**
- **Make sure the power cable is connected.**

4. LCD Menu

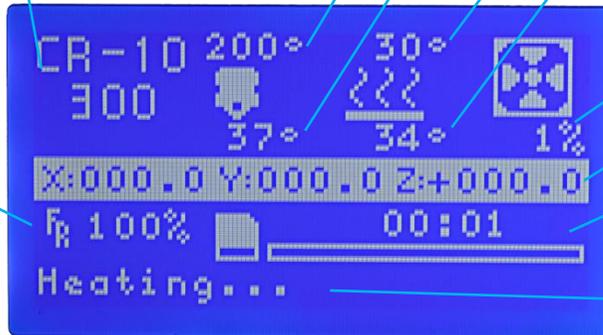
Information Displayed



Push: OK/Enter Sub Menu
Turn: Change Option/Value

Print speed

Model



Set temperature of the Nozzle

Current temperature of the Nozzle

Set temperature of the Hot Bed

Current temperature of the Hot Bed

Part Cooling Fan Speed

Current location of the nozzle

Print time

Print progress

Prompt message

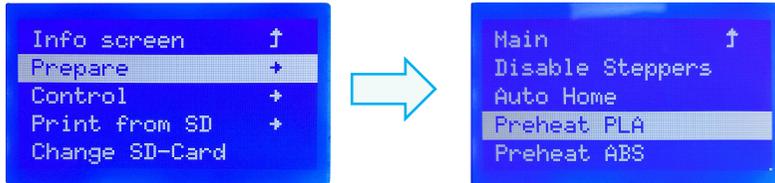
Screen Options

Menu	Sub Menu	Explanation
↑ Info Screen ↑	↑ main ↑	Return
Prepare →	Disable Steppers	Moving X Y Z axis by your hands
	Auto Home	return to the origin
	Preheat PLA	
	Preheat ABS	
	Cooldown	Close and cooldown the nozzle
Control →	Move Axis →	Moving X Y Z axis or Extruder by given value.
	Temperature →	Heat the nozzle and the bed or change fan speed by given value
No card /Print from SD	Restore Failsafe	Restore factory setting
	Init. SD-Card /Change SD-Card	Select the printing model
Pringting		
Tune →	Speed	Change Printing Speed by given value
	Nozzle	Change the temperature by given value
	Bed	Change the temperature by given value
	Fan Speed	Change Fan Speed by given value
	Flow	Change filament flow by given value
Pause Print		
Stop Print		

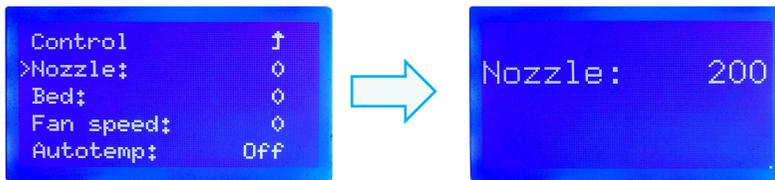
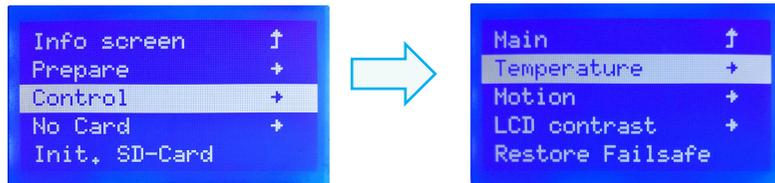
5. Loading Filament

1. Preheat

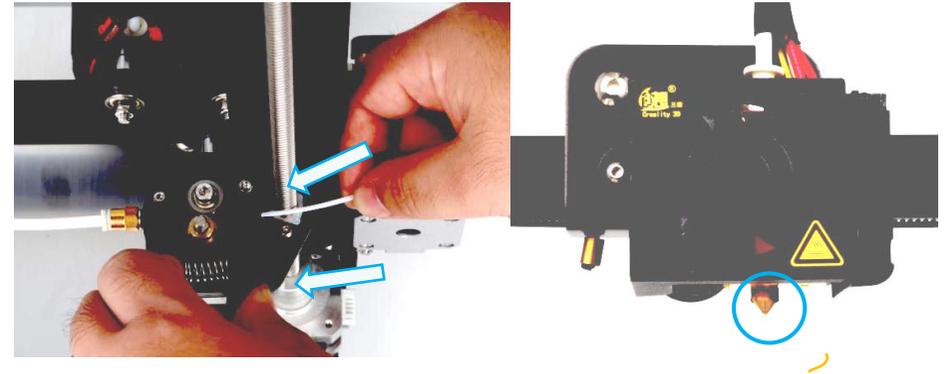
Method 1



Method 2



2. Feeding

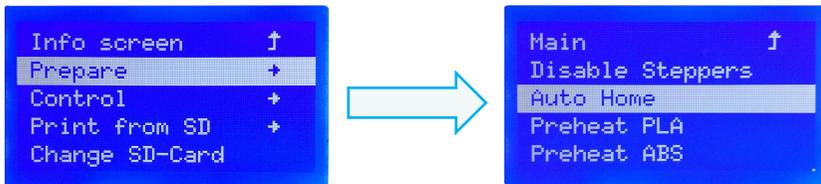


Press and hold the extruder lever then insert 1.75mm filament through the small hole of the extruder. Continue feeding until you see filament come out the nozzle.

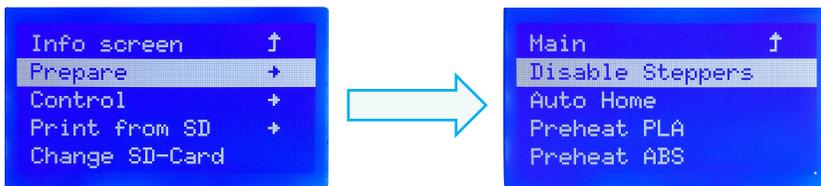
Tip: Replacing the Filament

Method 1: Preheat the nozzle then pull out the existing filament. Next, insert the new filament.

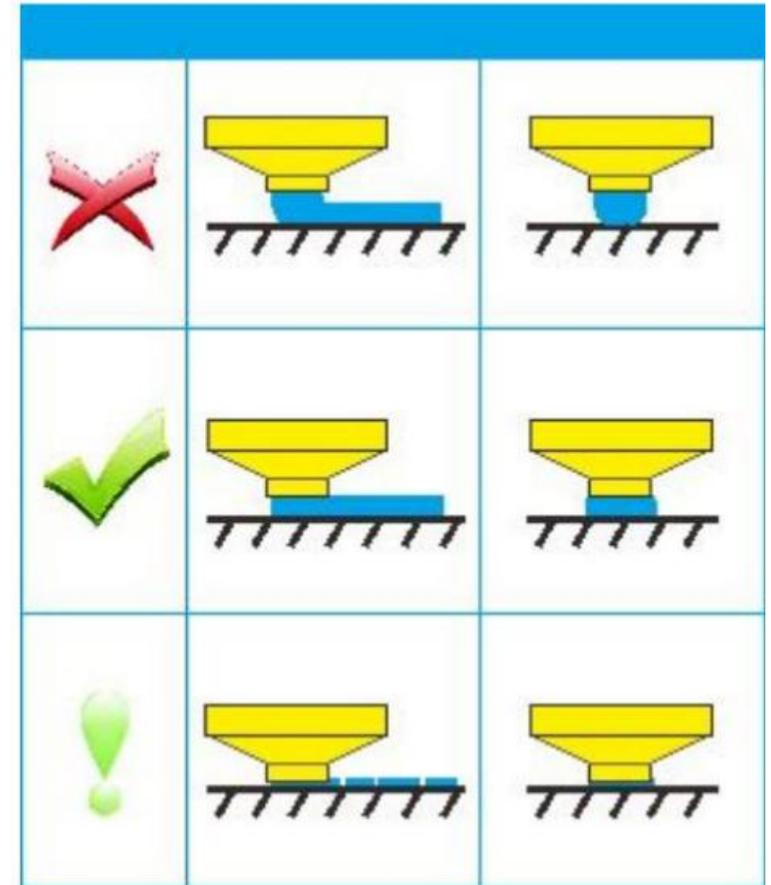
6. Bed Leveling



1. Prepare → Auto Home. Wait for the nozzle to move to the left/front of the platform.



2. Prepare → Disable Steppers



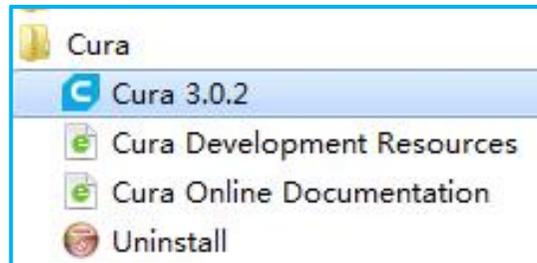
3. Move the nozzle the front/left leveling screw and adjust the platform height by turning the knob underneath. Use a piece of A4 paper (standard printer paper) to assist with the adjustment, making sure that the nozzle lightly scratches the paper.

- 4. Complete the adjustment on all 4 corners
- 5. Repeat above steps 1-2 times if necessary.

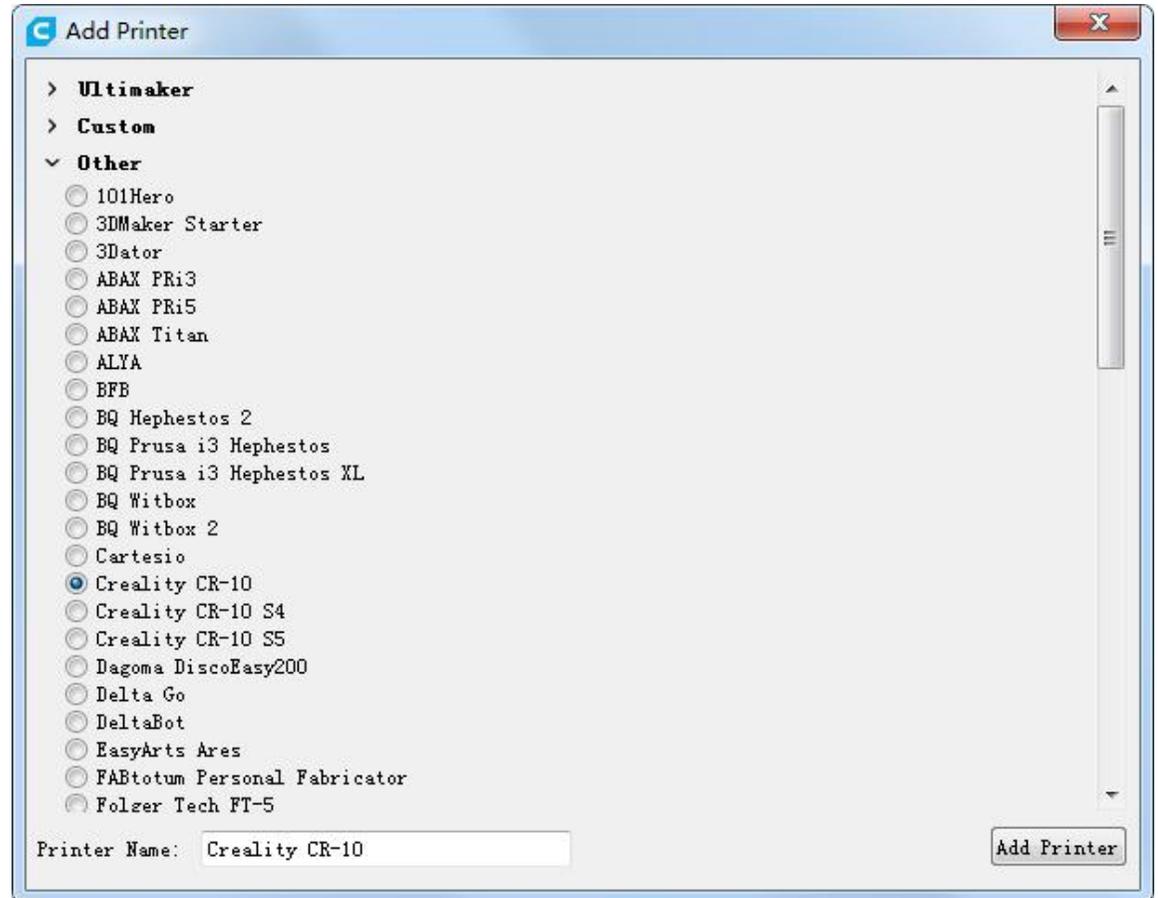
7. Software Installation



1. Double click the Cura icon to install the Cura Slicing Software.



2. Start Cura 3.0.2 from the Start Menu.

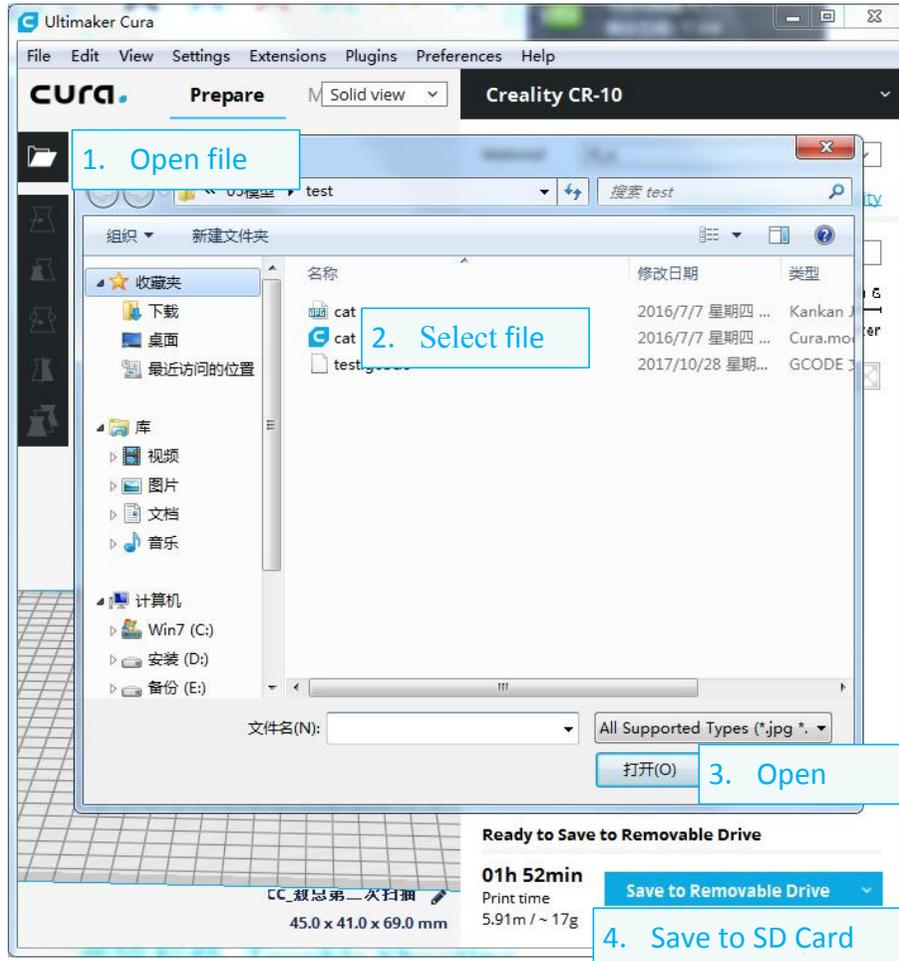


3. Select Other→Credality CR-10→Add Printer.

8. Preparing to Print

1. Slicing

Insert SD card into computer with Reader.



2. Printing



Insert the SD card

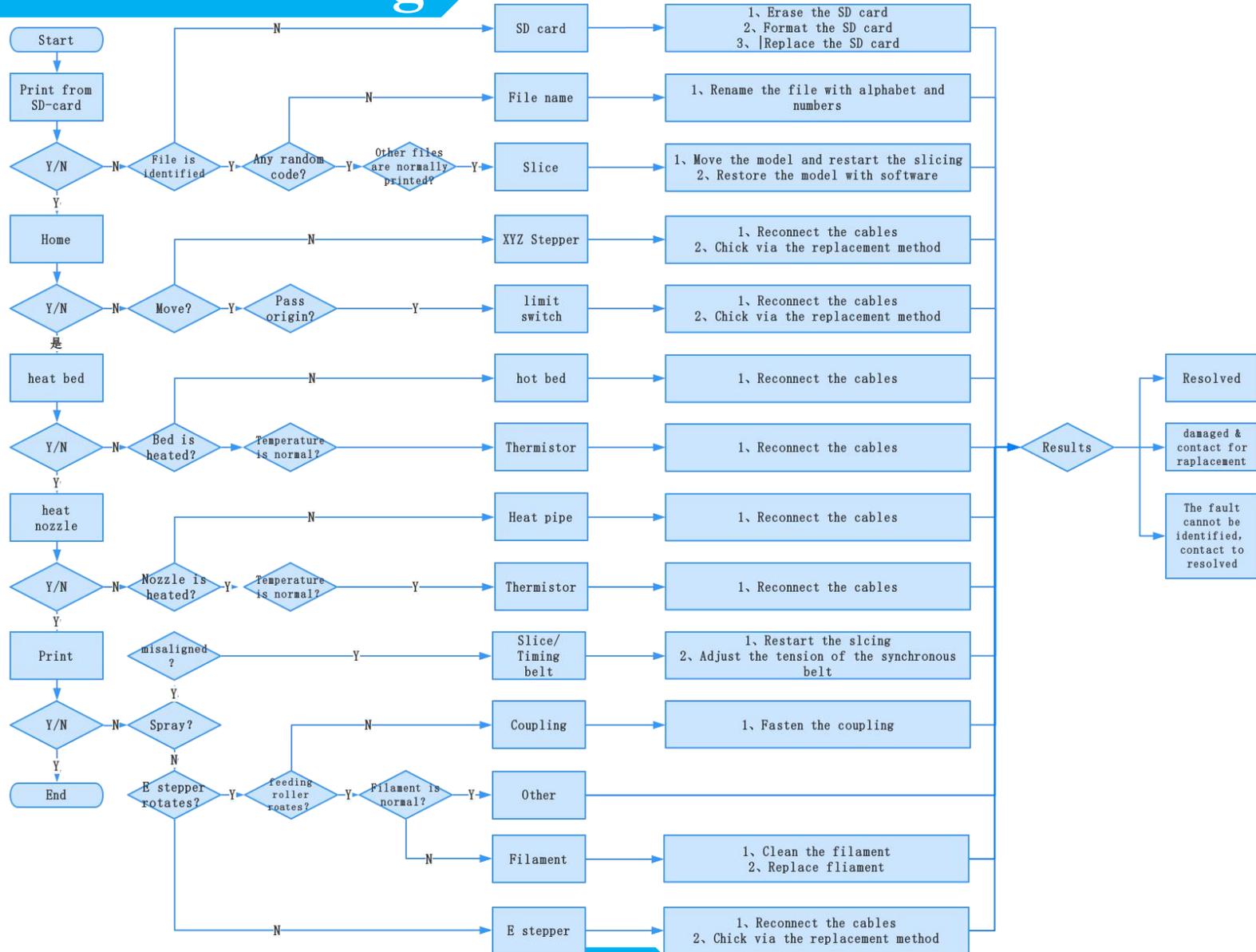


Select "Print from SD"



Select the file to be printed

9. Trouble shooting



10. After-Sales Service

After-Sales Service Terms

1. We provide a 12-month warranty on 3D printers (excluding the nozzle assembly) purchased on or after January 1, 2017 and a 3-month warranty on the nozzle assembly thereof. Products purchased before January 1, 2017 whose warranty periods have not expired are subject to the original warranty terms.
2. The warranty period of each product starts from the date of production. Any product with renewed warranty period is subject to the renewed warranty terms.
3. Within the warranty period, we will provide free accessories to replace those damaged during the operation in accordance with the instructions for use which are not caused by user negligence (determined by our professional assessment).
4. We will continue to provide warranty services for any product having been repaired as long as its warranty period has not expired.
5. In case of any problem, you may find the solutions in the instructions for use or search for the solutions on our official website (www.cxsw3d.com) or contact us via phone or email.
6. We provide free remote technical support for every consumer during the service life of the product. You may request solutions from our after-sales team via phone or email within working hours. For any request submitted beyond the normal working hours, we will reply as soon as possible.
7. Please provide completed after-sales service card or S/N number when applying for the warranty service. Otherwise, warranty services may be refused.
8. We are entitled to refuse warranty claims for any fault or damage due to failure to follow instructions for use, including but not limited to (i) unauthorized modification; (ii) incorrect installation or use; (iii) use of any third-party component; (iv) use of any non-specified software; (v) use of low-quality filament; (vi) use under non-specified environment; and (vii) misuse (overload) or improper maintenance (corrosion or oxidation).
9. We are entitled to refuse to provide warranty services for any fault or damage due to force majeure, including but not limited to fire, earthquake, lightning stroke, flood, violent conflict, etc.
10. We provide after-sales services between 8:30 and 21:30 every day from Monday to Saturday, except official holidays.

After-sales Service Card

Product Name: _____ Purchase Date: _____

S/N No.: _____ Purchased From: _____

Fault description: _____

User Name: _____

User Tel: _____

User Email: _____

Return Address: _____



Shenzhen Creality3D Technology CO.,LTD.

After-Sales Service Hotline: 400-6133 882

Official Website: www.creality3d.com

Company Address: 12F, Building No.3, Jinchengyuan Industrial Area,
Huafan Road, Dalang, Longhua, Shenzhen, Guangdong Province

